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Postal Regulatory Commission
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POSTAL REGULATORY
COMMISSION

To whom it may concern.

I am troubled by the state of the US Postal Service. Since Louis DeJoy was put in as our postmaster general, we have had chaos. Sorting machines have been removed and, in some cases, destroyed. Postal carriers have been limited to reduced trips to go out for mail delivery. It has caused delays in mail delivery of bills, letters, medication, pay checks, packages which sometimes have livestock, groceries, medical equipment, live plants and the list goes on. People have always depended on the USPS for contact with the outside world. My husband retired from the postal service in 2016. He understands the workings of the Postal Service. Mr. DeJoy says that he plans to make the office more productive and self-sufficient. This is maddening, this is not growing pains. While young people do most things online like pay bills, communicate with family and friends, they still need the post office for packages and other bills, letters and documents. This is not a desperate attempt to keep things the same. It's a call to have something ready to replace the old sorting equipment before replacing it. Mr. DeJoy says the USPS is in financial trouble. So why is he taking out sorting machines when he cannot afford to replace them. It would take thousands of new employees to sort the mail that the machines did. Mr. DeJoy has and is closing or reducing hours to small or rural post offices. These offices are so important. If closed people that do not have post boxes at their home because they are so rural, they will have to drive further to pick up mail or packages or to mail them. Because of reduced hours many people have trouble getting there. He talked about getting rid of Saturday deliveries. Senior citizens living alone or have no family close by look forward to getting their mail even if its only medication, coupons or a newspaper, magazine or catalog. In a national disaster the post office is the only Service that knows where everyone lives. I am not sure why the post office needs to be self-sufficient. The military, social services, IRS, FEMA, HUD etc. are all services for the people and they do not generate money to pay for their services. I would recommend replacing Louis DeJoy and put a person with a well-rounded background in that position. Then I would recommend that you provide the postal service with enough funding to fix the problems created by Louis DeJoy and

replace aging equipment. The Postal Service is important to the citizens of the United States, always has been and always will be.

Sincerely,



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